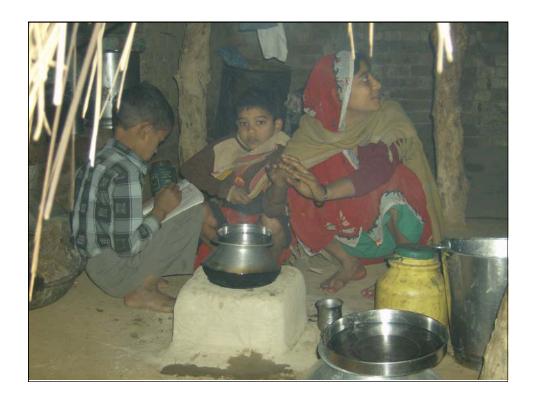
# **STORYTELLING**



















#### Logistics -

- 5-10 minute pitch, within a 30-minute sessionAudience: Panel of 3 people
- When: Week of Feb 8 Feb 12

#### Required Elements (one slide each) -

- Project Name
- Short explanation of project in a few simple sentences (using simple language – imagine explaining to a five-year-old)
- List of your team members
- Bootcamp dates that won't work for you

#### The Meat of the Pitch -

- You have a problem worth trying to address (what's the potential impact?)
- You have a possible solution that's interesting and seems to get to the core problem (and likely a little outside the box)
- You're the right people to run the project (leadership, knowledgeable, office-alignment, etc)

#### Questions we're likely to ask-

- Clarifying questions re the problem area and your proposed solution(s). (So... what are you doing?)
- Questions regarding the Discovery phase. (Who did you interview and why?)
- What was the biggest thing you learned from your interviews? (If anything...)

THE ACADEMY

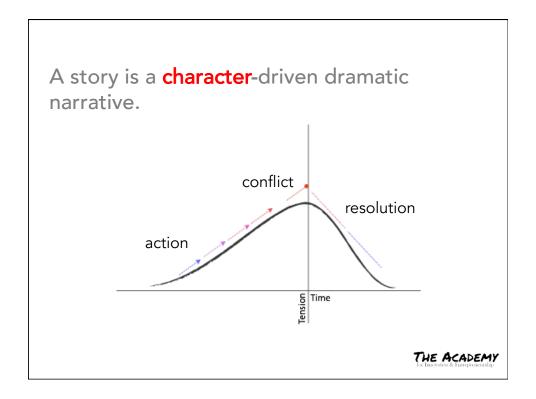
## **STORYTELLING**

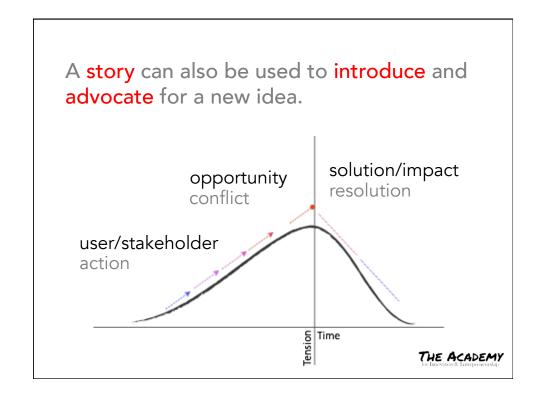




# Why is storytelling important?

- We are natural-born storytellers
- Stories are sticky
- Stories can convey more
   depth of information than
  lots of data and other content





# Who is the Kamla Devy in your own story?



THE ACADEMY

## **PROCESS**

- **1. Identify your character:** Create a persona.
- 2. Prototype your story
- 3. Add personality
- 4. Design a hook
- 5. Craft your story

### **Persona**

1. Choose one customer (probably your end user!) that you interviewed.

### Kamla Devy:

THE ACADEMY

### **Persona**

- 1. Choose one customer (end user, if possible) that you interviewed.
- 2. Make sure you have an image of them. (Sketch if necessary.)



### **Persona**

- 1. Choose one customer (end user, if possible) that you interviewed.
- 2. Make sure you have an image of them. (Sketch if necessary.)
- 3. Write a **profile** for the persona (series of bullet points that describe the person).

[Note: You might consider basing your persona on a composite of multiple – the key is to be specific with detail!]

#### Kamla Devy: (village in Uttar Pradesh)



- 27-years old
- Mother of 4 children
- 3 children go to school
- Husband Udayvir is a farmer
- Uses kerosene (ration) as primary lighting source
- Uses kerosene at morning & night
- Morning: tidy buffalo shed
   + gather cow dung
- No kerosene, no light; ends up stepping in cow dung

THE ACADEMY

### **PROCESS**

- 1. Identify your character:
  - Create a persona.
- 2. Prototype your story:

Create the story arc.

- 3. Add personality
- 4. Design a hook
- 5. Craft your story

# TWO EXAMPLE STORY ARCS

- (1) The "USER-CENTERED" Story Arc
- (2) The "WHAT WE LEARNED" Story Arc







#### The Meat of the Pitch -

- You have a problem worth trying to address (what's the potential impact?)
- You have a possible solution that's interesting and seems to get to the core problem (and likely a little outside the box)
- You're the right people to run the project (leadership, knowledgeable, office-alignment, etc)

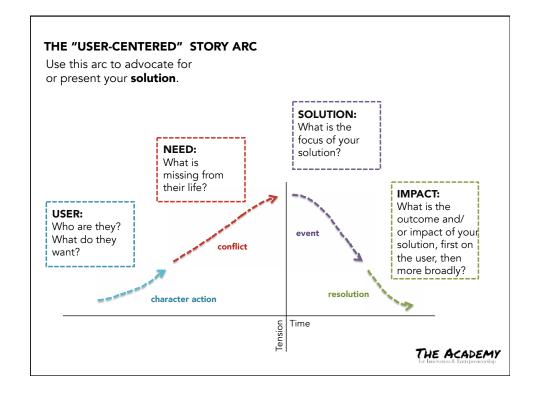
#### Questions we're likely to ask-

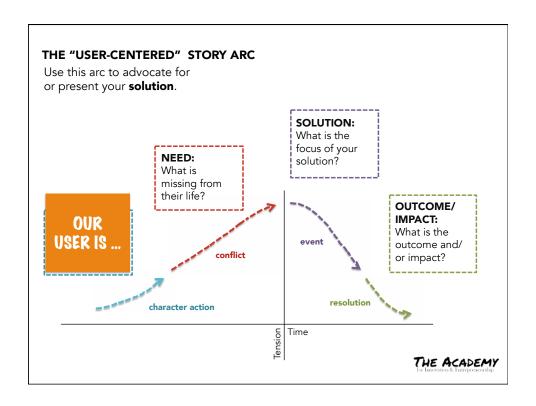
- Clarifying questions re the problem area and your proposed solution(s). (So... what are you doing?)
- Questions regarding the Discovery phase. (Who did you interview and why?)
- What was the biggest thing you learned from your interviews? (If anything...)

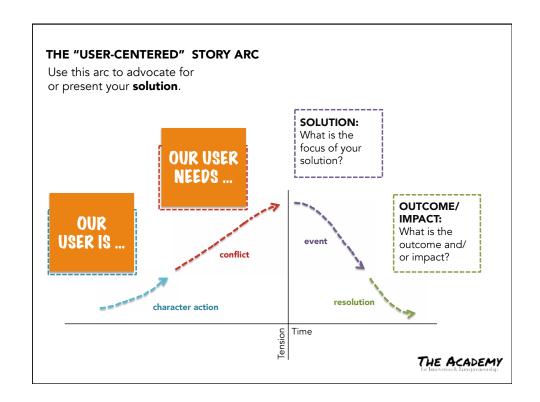


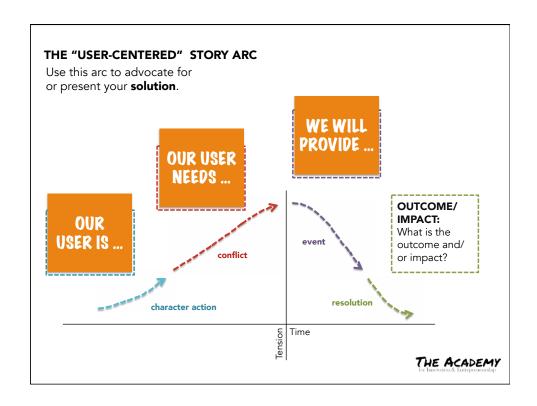
# TWO EXAMPLE STORY ARCS

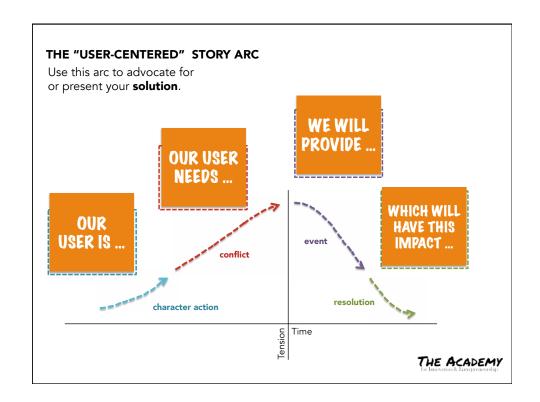
- (1) The "USER-CENTERED" Story Arc
- (2) The "WHAT WE LEARNED" Story Arc

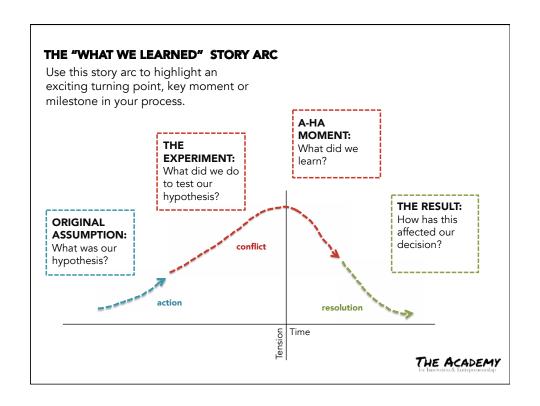


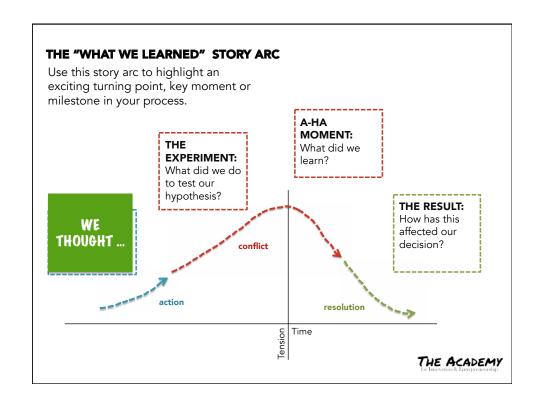


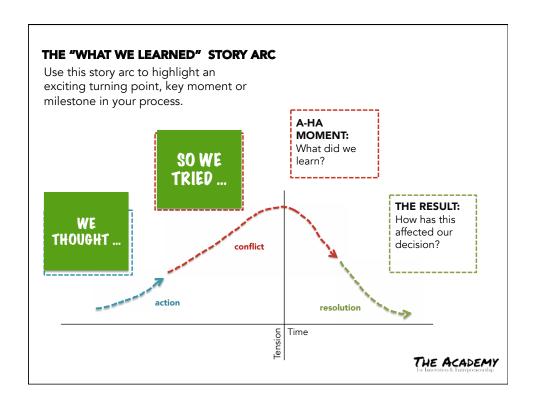


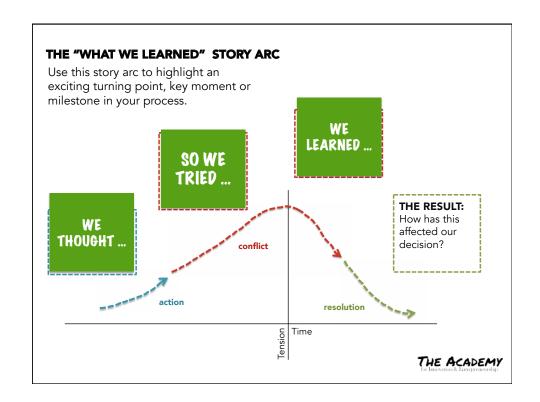


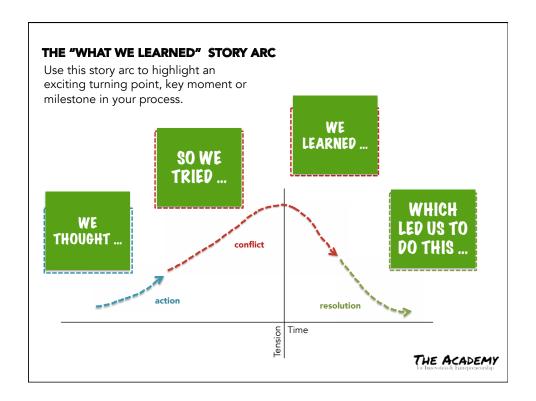












#### The Meat of the Pitch -

- You have a problem worth trying to address (what's the potential impact?)
- You have a possible solution that's interesting and seems to get to the core problem (and likely a little outside the box)
- You're the right people to run the project (leadership, knowledgeable, office-alignment, etc)

#### Questions we're likely to ask-

- Clarifying questions re the problem area and your proposed solution(s). (So... what are you doing?)
- Questions regarding the Discovery phase. (Who did you interview and why?)
- What was the biggest thing you learned from your interviews? (If anything...)

### **PROCESS**

1. Identify your character:

Create a persona.

2. Prototype your story:

Create the story arc.

3. Add personality:

Show, don't tell.

- 4. Design a hook
- 5. Craft your story

THE ACADEMY

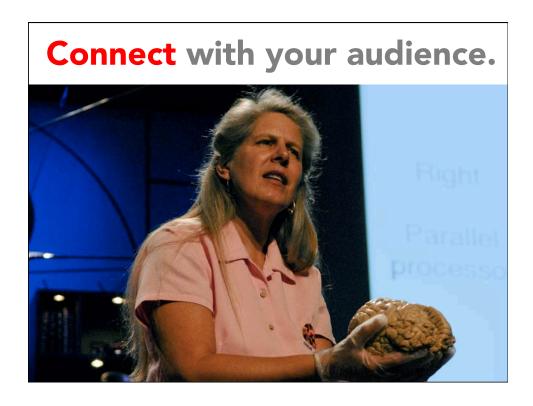
### Add personality: show, don't tell.

- · Start in the action
- Connect with your audience
- "put me in the room" anecdotes
- Moments of reflection
- Artifacts (photos, sketches, prototypes, videos)

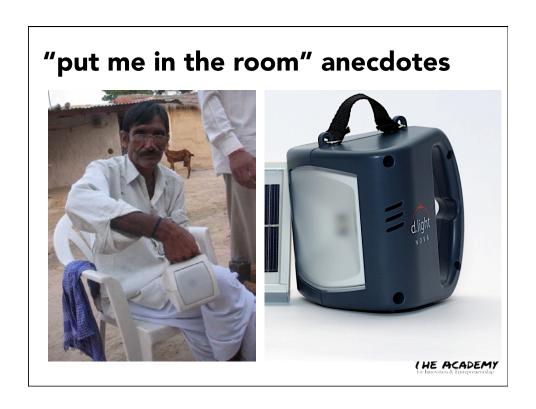






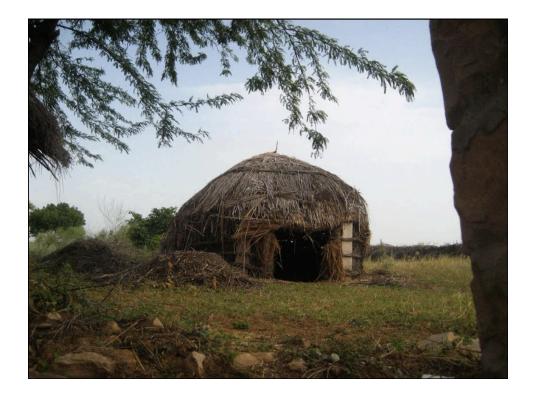














THE ACADEMY

# moments of reflection

THIS WAS A REALLY IMPORTANT MOMENT FOR MY TEAM....

# artifacts



PHOTOS & SKETCHES

# artifacts



PROTOTYPES & VIDEOS

### **PROCESS**

1. Identify your character:

Create a persona.

2. Prototype your story:

Create the story arc.

3. Add personality:

Show, don't tell.

4. Design a hook:

Entice them to listen.

5. Craft your story

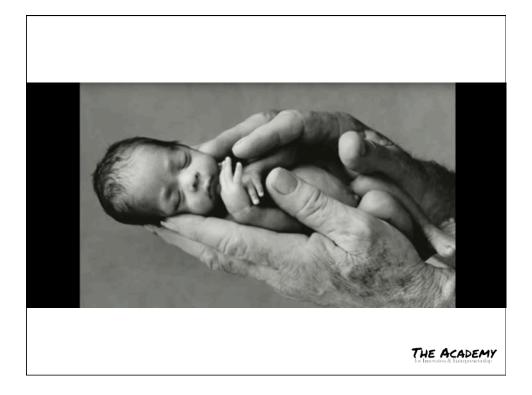
THE ACADEMY

# Hook the audience: entice them to listen...

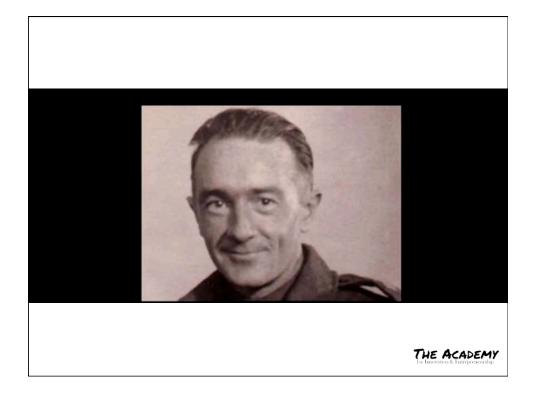














# **Malcolm Gladwell**



THE ACADEMY

## **PROCESS**

1. Identify your character:

Create a persona.

2. Prototype your story:

Create the story arc.

3. Add personality:

Show, don't tell.

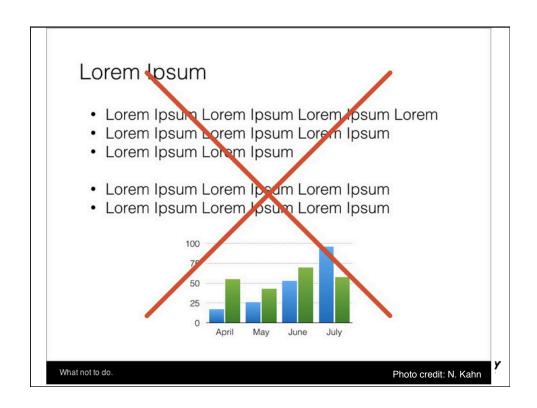
4. Design a hook:

Entice them to listen.

5. Craft your story:

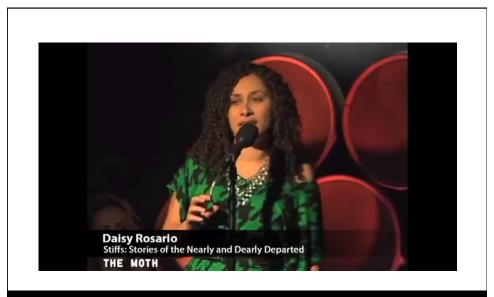
Finally time for Power Point...maybe....







Be intentional with what you show us. "Capitalize on compelling visuals to tell your story." (-N. Kahn)



Practice your delivery.

"How do you get to Carnegie Hall? The answer is simple: Practice."

-N. Kahn

# Wrap-up

- Rely on storytelling elements to communicate & advocate for your project
- Stories are character-driven
- Stories have 3 parts action, conflict & resolution
- Process
  - o Identify your character be specific!
  - o Prototype: Create story arc
  - o Add personality
    - Start in the action
    - Connect with your audience
    - "put me in the room" anecdotes
    - Moments of Reflection
    - Artifacts
  - o Design a hook
  - o Craft your story